

Certificate of Registration

CUSTOMER SATISFACTION MANAGEMENT SYSTEM - ISO 10002:2018

This is to certify that:

Dünya Varlık Yönetim A.Ş.
Esentepe Mah. Büyükdere Cad.
Astoria Blok No:127 İç Kapı No.3
Şişli/ İstanbul
34387
Turkey

Holds Certificate No:

CMS 606306

and operates a Customer Satisfaction Management System that is aligned with ISO 10002:2018

Operations for the purpose of purchasing, collecting, restructuring the receivables and other assets of the source institutions.

For and on behalf of BSI:



Theuns Kotze, Managing Director Assurance - IMETA

Original Registration Date: 2013-11-04

Latest Revision Date: 2022-10-11

Effective Date: 2022-10-12

Expiry Date: 2023-10-11

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